

# Dale Hollow Lake



Please thoroughly read this Rental Agreement, sign below, and return to the office.

A deposit is required within seven days of making your reservation. The deposit is applied to your Balance Payment. Balance payment is Due 30 Days prior to your arrival. You may send a check/money-order by mail, or call-in with a credit card payment. Credit card payments will incur a 3% service charge.

If you notice any errors with your attached Invoice, please contact us immediately so that we can make the necessary changes to your reservation. The Invoice is calculated based on the information provided when making the reservation. The Invoice Balance Due is subject to change if any information changes prior to check-in.

## Arrival Check-list

- ✓ Please check-in at the marina office upon arrival.
- ✓ A signed credit card imprint will be held on file in case of damages.
- ✓ We guarantee your accommodation to be ready by 4:00 pm CST.
- ✓ You may register/check-in anytime between 12 Noon and 4 pm to await your cottage assignment. If your cottage is available, we are more than happy to get you in as soon as we can!

## Policies

- **NO PETS ALLOWED** in any rental accommodation.
- Primary renter must be at least 21 years of age.
- No charcoal or gas grills allowed on or in cottages. Charcoal grills are provided near your cottage.
- Absolutely no gasoline or other flammable material is allowed in cottages or on porches, docks, or walkways.
- All boats must be fueled at an approved fueling facility.
- The use of fireworks on resort property is strictly prohibited.
- No boats or watercraft are to be docked on the shoreline.
- All boats are to be registered at the Marina Office for appropriate dockage.
- No batteries are to be brought in to cottages. No extension cords are to be ran from cottage to boats or vehicle batteries. (Covered dockage with electric is available for rent.)
- No loud noises, parties or celebrations are allowed after 10:00 pm, a state of quietness shall prevail.
- Do not clean fish in cottages or on cottage porches. Fish cleaning stations are available on the property.
- Specific cottage number requests are not guaranteed unless you have a week (seven night) reservation.
- Overnight dockage is not included in the cottage rental fee.
- The renter agrees to pay Sunset for any reasonable attorney's fees or costs incurred including discretionary costs and court costs in any action formal or informal or legal proceedings to collect any amount due to Sunset by renter on any transaction or business between parties.
- No money will be returned for early check-out.

## Cancellation Policy

**This is a very seasonal business, with little walk-in traffic, which necessitates a firm cancellation policy:**

*Refunds can be given in the event of cancellation with reasonable notice.*

***More than 60 day notice: 75% of your deposit will be refunded.***

***45 – 60 day notice: 50% of your deposit will be refunded.***

***30 – 45 day notice: 25% of your deposit will be refunded.***

***Less than 30 day notice will result in a forfeit of deposit and balance payment. If Renter cancels this agreement less than 30 days prior to arrival date, Renter shall be obligated to pay ALL RENTAL payments specified in this agreement, and all monies received will be retained.***

## Acknowledgement of Terms

By signing this agreement, you confirm that you understand the terms of this cottage rental agreement. Reservation will be confirmed with receipt of deposit and signed rental agreement. Receipt of deposit confirms your understanding of our rental agreement and cancellation policy.

Renter's Signature

Date