

# Dale Hollow Lake



Please thoroughly read this Rental Agreement, sign below, and return to the office.

A deposit is required within seven days of making your reservation. The deposit is applied to your Balance Payment. The Balance Payment is Due **60** Days prior to your arrival. You may send a check/money-order by mail, or call-in with a credit card payment. Credit card payments will incur a 3% service charge.

If you notice any errors with your attached Invoice, please contact us immediately so that we can make the necessary changes to your reservation. The Invoice is calculated based on the information provided when making the reservation. The Invoice Balance Due is subject to change if any information changes prior to check-in.

## Arrival Check-list

- ✓ Please designate a "Captain" that will be responsible during the check-in process and signing all necessary paperwork.
- ✓ The "Captain" will proceed to the marina office upon arrival to check-in.
- ✓ A signed credit card imprint will be held on file in case of damages.
- ✓ We guarantee your houseboat to be ready by 4:00 pm CST.
- ✓ The "Captain" will receive the necessary operating and safety instructions.
- ✓ You may register/check-in anytime between 12 Noon and 4 pm to await your boat assignment.

## Policies

- **NO PETS ALLOWED** in any rental accommodation.
- Primary renter must be at least 21 years of age, with a valid U.S. Driver's License.
- The U.S. Coast Guard Passenger Safety Vessel Act of 1993 limits the number of passengers on rental boats. Please be familiar with your boat's capacity and plan accordingly.
- Linens are NOT provided. Boat includes pillows and blankets.
- No money will be returned for early check-out.
- All rental boats are full of fuel. You are responsible for any gas/oil you have used.

## Cancellation Policy

**This is a very seasonal business, with little walk-in traffic, which necessitates a firm cancellation policy:**

*Refunds can be given in the event of cancellation with reasonable notice.*

***More than 90 day notice: 50% of your deposit will be refunded.***

***60 – 90 day notice: 25% of your deposit will be refunded.***

***Less than 60 day notice will result in a forfeit of deposit and balance payment. If Renter cancels this agreement less than 60 days prior to arrival date, Renter shall be obligated to pay ALL RENTAL payments specified in this agreement, and all monies received will be retained.***

## Acknowledgement of Terms

By signing this agreement, you confirm that you understand the terms of this houseboat rental agreement. Reservation will be confirmed with receipt of deposit and signed rental agreement. Receipt of deposit confirms your understanding of our rental agreement and cancellation policy.

\_\_\_\_\_  
Renter's Signature

\_\_\_\_\_  
Date