

# Dale Hollow Lake



Please thoroughly read this Rental Agreement, sign below, and return with your payment to confirm your reservation.

Your payment is required within seven days of making your reservation. You may send a check/money-order by mail, or call-in with a credit card payment. Credit card payments will incur a 3% service charge.

If you notice any errors with your attached invoice, please contact us immediately so that we can make the necessary changes to your reservation. The Invoice is calculated based on the information provided when making the reservation. The Invoice Balance Due is subject to change if any information changes prior to check-in.

## Arrival Check-list

- ✓ Please appoint a responsible "Captain" to report to the marina office immediately upon arrival to sign all necessary paperwork.
- ✓ "Captain" must bring: 1) Driver's License and 2) Credit Card to be held on file in case of damages.
- ✓ "Captain" should arrive at the marina between 7am – 9am to complete the required safety orientation and check-ride. (This will maximize your time on the water.)
- ✓ All rental boats must be returned to the marina no later than 6pm. (This turn-in-time can be very crowded around the fuel dock. If you are in a hurry to get off the water, please return your boat between 4pm – 5:30pm to avoid delays.)

## Policies

- **NO PETS ALLOWED** on any rental boat.
- Primary renter must be at least 21 years of age, with a valid U.S. Driver's License.
- The U.S. Coast Guard Passenger Safety Vessel Act of 1993 limits the number of passengers on rental boats. Please be familiar with your boat's capacity and plan accordingly.
- Boats are equipped with safety life preservers only. Ski vests are available to rent at the marina.
- Skiing, Tubing or Wakeboarding is prohibited behind any Pontoon or Wave Runner.
- Pontoons are not equipped with anchors; however, a tie-up line is provided to tie to the shore.
- No money will be returned for early check-out.
- All rental boats are full of fuel. You are responsible for any gas/oil you have used.

## Wave Runner Policies

- Full day rental periods are strictly limited to 8 hours. Check-in by 10am to make the most of your day.
- A seven (7) minute Safety Video and extra paperwork are required to rent Wave Runners.
- All Wave Runners have a maximum capacity of two (2) persons.
- Wave Runner rentals include two (2) ski vests.

## Cancellation Policy

This is a very seasonal business, with little walk-in traffic, which necessitates a firm cancellation policy:

*Refunds can be given in the event of cancellation with reasonable notice.*

**More than 60 day notice: 75% of your deposit will be refunded.**

**45 – 60 day notice: 50% of your deposit will be refunded.**

**30 – 45 day notice: 25% of your deposit will be refunded.**

**Less than 30 day notice will result in a forfeit of deposit.**

## Acknowledgement of Terms

By signing this agreement, you confirm that you understand the terms of this boat rental agreement. Reservation will be confirmed with receipt of deposit and signed rental agreement. Receipt of deposit confirms your understanding of our rental agreement and cancellation policy.

Renter's Signature

Date